Minster Care Management Limited

Mulberry Manor

Inspection report

Wortley Avenue
Swinton
Mexborough
South Yorkshire
S64 8PT

Tel: 02084227365

Date of inspection visit:
26 January 2022

Date of publication:
21 February 2022

Ratings

Overall rating for this service	Inspected but not rated

Is the service safe?	**Inspected but not rated**

Summary of findings

Overall summary

Mulberry Manor is a care home providing accommodation for people who require personal care. The service can accommodate up to 49 people. At the time of our inspection there were 35 people using the service. The care provided is for people who have needs associated with those of older people. Some people residing at the home were living with dementia.

We found the following examples of good practice.

The provider had a process in place to enable relatives to visit their family members in a safe way and in line with government guidance. Relatives were required to show a negative lateral flow test prior to entering the home.

Professional visitors were required to show a negative lateral flow test and evidence of COVID-19 vaccination. Visitors had their temperature taken in the entrance area.

Staff and people using the service took part in the home's testing programme. This enabled the provider to take swift action if they tested positive with COVID-19.

We observed staff wearing appropriate PPE and had access to hand sanitiser. Staff had completed training in infection control.

The home was clean and there were no malodours. Staff had access to cleaning products and cleaning schedules were in place. The registered manager completed infection control audits to ensure the home remained clean and well maintained.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Mulberry Manor

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Inspected but not rated

Is the service safe?

Our findings

Staffing

● The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection

● We were assured that the provider was preventing visitors from catching and spreading infections.

● We were assured that the provider was meeting shielding and social distancing rules.

● We were assured that the provider was admitting people safely to the service.

● We were assured that the provider was using PPE effectively and safely.

● We were assured that the provider was accessing testing for people using the service and staff.

● We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.

● We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

● We were assured that the provider's infection prevention and control policy was up to date.

● The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

● The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.